

## COVER LETTER FOR FIRST-ROUND QUESTIONNAIRE

Dear Colleague,

Key Performance Indicators, also known as KPI or Key Success Indicators (KSI), help an organization define and measure progress toward organizational goals. There is currently no scientifically valid published set of KPIs developed specifically for Irish Emergency Departments (EDs). The aim of this study is to develop a consensus among Emergency Medicine (EM) Specialists working in Ireland regarding KPIs for Irish EDs.

We are conducting this survey with this explicit purpose in mind and are asking for your active participation as an EM Specialist working in Ireland.

This is the first of three questionnaires which will be sent to you as part of this survey. Your response will be anonymized before further evaluation. Ethical approval for this survey has been obtained from the Joint Research Ethics Committee of St. James's Hospital and Federated Dublin Voluntary Hospitals.

Please take a few minutes to complete this survey which will provide critical data to drive good quality care for patients in Irish EDs. Our goal is to publish the results of this survey in a peer-reviewed journal.

This project is supported by the Irish Association for Emergency Medicine (IAEM) and the National Board for Ireland, College of Emergency Medicine.

Yours sincerely,



---

Dr. Abel Wakai, MD FRCSI FCEM  
Principal Investigator  
Locum Consultant in Emergency Medicine  
St. James's Hospital, Dublin



---

Dr. Ronan O'Sullivan, MBA FRCSI FCEM  
Co-Investigator  
Consultant in Paediatric Emergency Medicine  
Our Lady's Children Hospital, Crumlin



---

Mr. Fergal Hickey, FRCS, FRCSEd, DA (UK), FCEM  
Co-Investigator  
President, Irish Association for Emergency Medicine



---

Mr. Patrick Plunkett, FRCSEd, FRCS(Glas), FCEM  
Co-Investigator  
Chair, National Board for Ireland, College of Emergency Medicine